

### **CASE STUDY**

**VEXOS.COM** 

## **PROACTIVE LOGISTICS EXCELLENCE**

#### **PROGRAM HIGHLIGHTS**

Each customer has a specific timeline in which they need their product delivered. A primary function of a contract manufacturer is to ensure this timeline is achieved using best-in-class logistics at multiple stages; beginning with materials delivered to the manufacturing facility and typically ending with finished product to the customer.

A large shipping company declared bankruptcy which caused their assets to be frozen. According to admiralty law, when a shipping company cannot pay their bills, their ships can be detained. In this case, several port terminals refused entry and some locations seized the ships and all cargo aboard. This caused severe delays in shipments for this specific shipping company until their bills could be paid.

#### **SOLUTION**

The Vexos logistics team was made aware of the shipping issue early, and before it became a problem with their customers. Vexos proactively developed a plan of avoidance with this specific company and contingency plans for each customer, ensuring all shipments arrived on time and on schedule. These shipments are a critical element of the customer supply chain, and ultimately the financial health of their business. Vexos understands this importance and remains actively engaged in the success of these shipment deliveries.



Vexos locations hold industry-specific certifications and regulatory compliance approvals to include: ISO 9001:2015

· ISO 13485:2016

• ISO 14001:2015

• IATF 16949:2016

• OHSAS 18001:2007 · RoHS and Non-RoHS

- ITAR & UCNI compliant
- FDA registration



## FLEXIBLE, FULL-SERVICE PROVIDER OF ELECTRONIC MANUFACTURING AND MATERIAL SERVICES

With over 25 years of manufacturing experience, Vexos offers a wide range of EMS services including NPI, rapid prototyping, PCB assembly, test development, complete box-build, logistics and repair solutions; as well as material services such as PCBs, plastics, metals, and electro-mechanical components.

Vexos production facilities meet strict quality standards and are certified to industry certifications including ISO 9001:2015, ISO 13485:2016, ISO 14001:2015 and IATF 16949:2016. All our facilities are equipped with automated high speed, high volume, multiple surface mount assembly lines capable of producing the simplest, to the most complex design with various surface finishes and mixed material compositions. Located globally, customers have the ability to develop effective supply chain strategies and leverage benefits associated with cost control and volume demand.

# LOCATIONS

### USA

LAGRANGE, OHIO, USA MANUFACTURING FACILITY

### ASIA

DONGGUAN, CHINA MANUFACTURING FACILITY HCM CITY, VIETNAM MANUFACTURING FACILITY HONG KONG ASIA LOGISTICS

vexos.com | 855-711-3227

CANADA

MARKHAM, ONTARIO, CANADA

MANUFACTURING FACILITY